

Where the World meets Africa



Durban ICC SOC (Ltd) is the managing company for the Inkosi Albert Luthuli ICC Complex, which includes the International Convention Centre Durban (ICC), the ICC Exhibition Centre and the ICC Arena. The Durban ICC is one of the most advanced conference facilities in the world, having been voted Africa's Leading Conference Centre by World Travel Awards for 18 years.

POSITION: FOOD & BEVERAGE MANAGER (TG14)
MIN R638 803.87 MAX R1048 341.70 TOTAL COST PER ANNUM
(INTERNAL & EXTERNAL ADVERT)

The organisation is calling for suitable candidates to apply for the Food & Beverage Manager.

The Food & Beverage Manager is responsible for operating and controlling all beverage operations ensuring profit margins are maintained within budget and service levels are maintained all international standards within Durban ICC. The incumbent will report to the Operations Executive.

QUALIFICATIONS, EXPERIENCE & COMPETENCIES

Minimum Qualifications & Requirements

- National Diploma (NQF 6) in Hospitality Management / Food and Beverage Management / Business Administration
- A minimum of five to seven (05 - 07) years' experience in the hospitality industry of which three (03) years must be at a management level.

Attributes

- Analysis and problem solving
- Judgement and decision making
- Information seeking/gathering
- Ability to work under pressure
- Integrity
- Facilitating teamwork
- Planning, organising and prioritizing
- Detailed and quality focused

45 Bram Fischer Road, Durban, 4001 • P.O. Box 155, Durban, 4001, South Africa

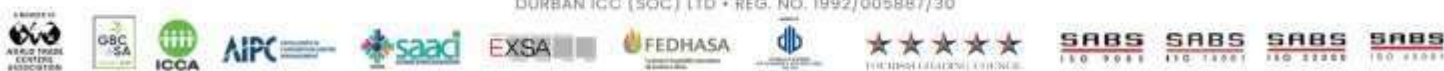
+27 (0)31 360 1000 | sales@icc.co.za | www.icc.co.za | in f X @DurbanICC

AFRICA'S LEADING CONVENTION CENTRE

Board Members:

Mr T Ndlela (Board Chairperson), Ms K.B.L Kunene (Lead Independent Director), Mr D.L Ngema, Dr S.K Mpungose, Ms N.C Sigudu, Mr M.C Nkomo, Dr. P Dala, Ms. L Kleinbooi, Mr. T J T Cibane, Ms L.E Rakharebe, Ms M.A Rambally

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- Technical and professional knowledge/skills

KEY PERFORMANCE / MAIN ACTIVITIES OF THIS ROLE

- Implement team's strategic objectives into measurable activities, timelines, and responsibilities;
- Provide clear channels for cascading the plan to staff and ensuring buy-in;
- Identify training or development initiatives required to equip staff for successful execution;
- Evaluate the adequacy and effectiveness of internal controls, governance and risk management of all business processes within the department;
- Liaise with Marketing, Sales and Event departments with regards to function requirements specific to food & beverage
- Ensure that stock and equipment are consistently available to cater for events;
- Collaborate with chefs to design menus that align with the event theme, guest preferences, and budget;
- Work with sommeliers or culinary leads to select wines that complement the chosen dishes, enhancing the overall dining experience;
- Provide input on layout and flow to ensure stations are accessible, visually appealing, and minimize congestion;
- Coordinate with culinary to determine bar placement, staffing, and product selection for efficient service;
- Establish clear beverage cost percentage targets aligned with the overall financial objectives of the department
- Recommend stock control policies (e.g., par levels, ordering cycles, wastage thresholds) to maintain consistency;
- Establish hygiene and sanitation standards in line with public health regulations and organizational policies;
- Recommend ongoing staff training on hygiene protocols, safe food handling, and emergency procedures;
- Develop contingency plans for health-related incidents;
- Document identified risks, mitigation measures, and outcomes to inform decision-making;
- Provide detailed breakdowns of revenue, costs, and margins to track financial performance against targets;
- Keep updated on licensing requirements relevant to hospitality, food & beverage, and events (e.g., liquor licenses, health permits, entertainment licenses);
- Ensure licensing conditions are integrated into operational policies and staff procedures;

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- Define clear, measurable KPIs for personnel (e.g., productivity, service quality, compliance) and processes (e.g., efficiency, cost control and turnaround times).

APPLICATIONS

The Durban ICC is committed to Employment Equity and particularly welcomes applications from suitably qualified Historically Disadvantaged Individuals (HDI). Preference will be given to suitable candidates who will assist the ICC in addressing its current transformational needs.

Persons with disabilities are encouraged to apply.

Applications must reach the Human Resources Department, Durban ICC, via e-mail:
recruitment@icc.co.za

Closing date for the CV submissions is **26 OCTOBER 2026**

Applicants who have not been contacted 30 days after the closing date should consider themselves unsuccessful.

SISANDA NOMPUMZA
SENIOR HR MANAGER

16 October 2026
DATE

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